

New to NATRUE?

Your first NATRUE audit

An audit can sound intimidating – but it doesn't have to be. Here is what to expect during your first audit with EcoControl, at a glance.



Before the audit

Complete the site description and send it back – we go through it together at the audit.

Have documents ready: production records, raw material evidence, delivery notes, labels.

Name a contact person who knows production and documentation.

What do we check? Four steps on audit day

1 Documentation & traceability

- Production and manufacturing records
- Raw material documents (INCI, specifications)
- Organic and natural evidence for raw materials
- Storage and cleaning records
- Traceability from raw material to final product, quantity check
- Separation of NATRUE and other products

2 Products & formulations

- Products made match the certified formulations
- INCI declaration and raw materials used
- Labels: correct NATRUE labelling
- Marketing claims, e.g. on website and product materials

3 Site tour

- Storage, production, filling, lab if applicable
- Hygiene measures in practice
- Visible separation of certified and non-certified products

4 Closing meeting

- Discussion of the results
- Answers to open questions
- Non-conformities found and corrective actions
- You sign the audit report

After the audit

14 days

for minor non-conformities – send evidence of the correction to EcoControl

28 days

for major non-conformities – no certificate while they are open

Certificate

after the decision by an independent person at EcoControl

Deadlines in calendar days from the audit date. Extension in individual cases on request before the deadline.

Questions about the audit or how to prepare?

We are always happy to help.

info@ecocontrol.online
ecocontrol.de